



General Authorisation for Engagement of Sub-processors

The Service User, as defined in Way With Words' [Terms of Service](#) hereby grants the Company, as defined therein, the authority to engage the services of sub-processors, for processing operations required in the performance of the Services provided thereunder, from the list appearing below.

1. The administrative agents, data hosts, software suppliers and service providers listed below:
 - 1.1 Amazon Web Services (Australia, Canada, Europe, Singapore, South Africa, United Kingdom, United States of America);
 - 1.2 Campaign Monitor (Global);
 - 1.3 Lucky Orange (United States of America);
 - 1.4 Pure Chat (United States of America);
 - 1.5 PayPal (Global);
 - 1.6 PayStack (South Africa);
 - 1.7 Saigen (United Kingdom);
 - 1.8 Speechmatics (United Kingdom);
 - 1.9 Typeform (United States of America);
 - 1.10 Xero (New Zealand).

All of the above process data on behalf of the Company, based on its instructions, in compliance with appropriate confidentiality and security measures and applicable data protection laws and regulations.

2. Independent contractors (natural persons) who perform transcription and captioning, among other services, are vetted by the Company, required to provide

and verify personal and/or corporate details and who are contractually bound by strict confidentiality and data protection clauses. A copy of the relevant clauses can be made available on request. In this regard see also the Company's [Data Processing Addendum](#).

3. Way With Words Limited sub-contracts Way With Words SA (Pty) Ltd for the performance of administrative and sub-processing functions required on its behalf.

More information in respect of any of the above will be provided by the Company upon request submitted by the Service User, subject to any necessary consents in terms of data protection or other laws having been obtained.